

2024 FLORIDA ELITE CARD FAQS



1. WHAT'S NEW FOR THIS YEAR VS. LAST YEAR?

YOU WILL BE ISSUED A MEMBER ID CARD SHORTLY INTO THE NEW YEAR THAT WILL ALSO SERVE AS YOUR RANGE CARD (OCN ONLY FOR RANGE PORTION) AND TO STORE YOUR REDEEMED POINTS. POINTS ARE STILL EARNED PER DOLLAR SPENT AND WILL BE TRANSFERRED TO MEMBER ID CARD TO BE REDEEMED. THE BOOKING WINDOW TO RECEIVE CARDHOLDER RATES HAS BEEN EXTENDED 14 DAYS.

2. WHO CAN PURCHASE THE CARD?

THE FLORIDA ELITE GOLF CARD IS AVAILABLE TO PURCHASE FOR ALL FLORIDA RESIDENTS WITH A FLORIDA DRIVER'S LICENSE OR A CELEBRATION TOWN I.D. CARD.

3. WHAT PROOF OF RESIDENCY CAN I SHOW?

YOU CAN SHOW YOUR FLORIDA DRIVER'S LICENSE OR CELEBRATION TOWN I.D. CARD

4. WHAT ARE LOYALTY POINTS?

CARDHOLDERS EARN 1 LOYALTY POINT FOR EACH DOLLAR SPENT AS A CARDHOLDER. POINTS ARE VALID TOWARDS PURCHASES AT THE GOLF CLUB AT WHICH THEY WERE EARNED. EACH POINT IS WORTH \$0.10. MAKE SURE TO ALERT STAFF THAT YOU ARE CARDHOLDER WHEN MAKING A PURCHASES TO EARN POINTS.

5. WHAT HAPPENS TO MY LOYALTY POINTS THAT I EARNED IN 2023?

POINTS WILL BE VALID FOR USE UNTIL JANUARY 31ST, 2024. IF YOU HAVE RENEWED BY JANUARY 31ST, 2024, THE POINTS WILL REMAIN IN YOUR ACCOUNT. MUST BE ACTIVE CARDHOLDER TO USE POINTS.

6. HOW DO I BOOK A ROUND OF GOLF ONLINE?

TEE TIME RESERVATIONS MAY BE BOOKED AT EITHER WWW.CELEBRATIONGOLF.COM OR WWW.OCNGOLF.COM BY SELECTING THE "FL ELITE CARD RESERVATIONS" TAB AT THE TOP OF THE HOME PAGE. YOU CAN LOGIN USING YOUR GOLFNOW PROFILE LOGIN OR CREATE A NEW ONE. THE EMAIL ADDRESS USED MUST MATCH THE EMAIL ENTERED ON YOUR FL ELITE GOLF CARD APPLICATION.

7. HOW DO I REDEEM MY FREE BIRTHDAY ROUND?

YOUR COMPLIMENTARY ROUND IS NO LONGER ASSOCIATED WITH YOUR BIRTHDAY AND MAY BE REDEEMED ONCE THROUGHOUT THE YEAR, WITHIN THE GUIDELINES AND RESTRICTIONS LISTED ON THE VOUCHER YOU RECEIVE.

8. HOW DO I USE MY 'MEMBER FOR A DAY' VOUCHER AT TUSCAWILLA COUNTRY CLUB?

YOU CAN CONTACT THE TUSCAWILLA GOLF SHOP AT 407-366-1851, AND THEY WILL PROVIDE YOU WITH TEE TIME AVAILABILITY, VOUCHER RESTRICTIONS, AND FEES. MAKE SURE TO HAVE YOUR VOUCHER WITH YOU WHEN YOU CHECK IN FOR GOLF.

9. WHAT AND WHERE IS THE "TOOTH" COURSE?

THE TOOTH COURSE IS A 9-HOLE WALKING COURSE AT ORANGE COUNTY NATIONAL CONSISTING OF PAR 3'S AND 4'S. GREENS FEES FOR CARD HOLDERS ARE \$10.00 AND GUESTS ARE \$20.00. GOLF CARTS ARE NOT AVAILABLE IN 2024. PUSH CARTS ARE AVAILABLE FOR RENT. YOU MAY BOOK A ROUND AT THE TOOTH COURSE THROUGH THE FL ELITE GOLF CARD RESERVATION PORTAL. LUNCH OR WARM UP RANGE BALLS ARE NOT INCLUDED WITH TOOTH ROUNDS.

10. HOW DOES THE LUNCH INCLUSION WORK?

FOR MORNING ROUNDS CARDHOLDERS RECEIVE A VOUCHER TO REDEEM AT THE COURSE'S DINING FACILITY FOR AN ENTRÉE AND SIDE OR A GRAB AND GO COMBO. BEVERAGE AND GRATUITY ARE NOT INCLUDED. THE LUNCH VOUCHER IS NOT TRANSFERABLE AND IS VALID ON DAY OF PLAY ONLY.

11. HOW DO GUEST ROUNDS WORK?

CARDHOLDERS CAN HOST UP TO (3) GUESTS AT 15% OFF THEIR APPLICABLE FL RESIDENT OR NON-FL RESIDENT RATE. LUNCH AND RANGE BALLS ARE NOT INCLUDED WITH GUEST ROUNDS.

12. WHO DO I CONTACT FOR ASSISTANCE WITH MY CARD?

ANY OF OUR GOLF SHOP PROFESSIONALS WILL BE GLAD TO ASSIST YOU WITH ANY NEEDS YOU MAY HAVE. YOU MAY CONTACT US BY CALLING 407-566-4653 EXT. 4608 (CELEBRATION) OR 407-656-2626 EXT. 2210 (OCN). YOU MAY ALSO EMAIL US AT PROSHOP@CELEBRATIONGOLF.COM OR PROSHOP@OCNGOLF.COM